

THE REALITY OF COMMUNITY SERVICE DEPARTMENT IN TIBA UNIVERSITY IN LIGHT OF QUALITY STANDARDS FROM LEADERSHIPS POINT VIEWS

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Abstract

The Universities, as higher education institutions, are among the main pillars for developing communities. The first and main job of these institutions is to produce skilled manpower, and the second job is to conduct scientific research. Furthermore, there is a third responsibility, as a consequence of the open strategy toward the community, which is the community service. This job of the university helps to develop a sustained commitment to community that can achieve quality in the provided service. This study tackled the current situation of the community service programs at Taibah University compared to the quality standards of the National Commission for Accreditation and Assessment, in order to suggest a future plan based on quality standards. The study questions are: From the leadership point of view, and based on the quality standards of the National Commission for Accreditation and Assessment, to what extent the community service sector at Taibah University is taking into account the criteria of good performance in community service? Based on both, the results of monitoring the current situation, and the quality standards of the National Commission for Accreditation and Assessment, What is the proposed program for the community service sector at Taibah University? The study has a descriptive nature, as it described the quality of current situation of community service at Taibah University and suggesting a program for community service, based on the quality standards. A questionnaire has been designed to achieve the objectives of the study.

Keywords: Tiba University, Community Services, National Quality Standrads