

THE QUALITY OF EDUCATIONAL SERVICES IN THE DEPARTMENT OF EDUCATIONAL SCIENCES AT THE UNIVERSITY OF ZAYTUNA FROM THE STUDENTS POINT VIEW

Layla Mohammad Abo Aola
Faculty of Education, Taif University

Abstract-This study aimed to identify the level of quality of service in the educational program of the Department of Educational Sciences at the Zaytoonah University from the point of view of the students. The sample of the study included all the students in Education at Arts Faculty of Zaytoonah University, and using the curriculum survey descriptive and analytical, and the study found that the quality of educational services in the Department of Educational Sciences: average, reaching arithmetic average: (3.07), as there no significant differences attributable to the variables: gender, level of study, amended, and the study recommended a number of recommendations including: working to create a system that electronic communication continues between the students and College Administration, and to provide a guide to available job opportunities, and follow-up of graduates in the labor market, further studies are recommended to the educational Service.

Key words: Quality, educational Zaytoonah, Educational Sciences.