ADMINISTRATIVE AND HUMAN REQUIREMENTS FOR THE APPLICATION OF SIX SIGMA AT THE COLLEGE OF THE ARAB EAST IN RIYADH

DALAL KAREEM ALOTAIBI  
RADI M. ALSHAMARY  
College of the Arab East

ABSTRACT  The study aims to identify the administrative and human requirements for the application of Six Sigma at the College of the Arab East in Riyadh, and find out whether there were statistically significant differences in the responses of the respondents attributed to the difference in gender, the nature of work, degree, number of years of service. The researcher followed the descriptive method survey, prepared a questionnaire for this purpose, and applied to all employees in the College of Arab East of faculty members and administrative staff, as the number of members of the study was (73), (27) of them were administrative employees, and (46) faculty members. The study found the following results: The results showed that the administrative and human requirements for the application of Six Sigma at the College of the Arab East in Riyadh were moderately available. Absence of substantial differences between the sample depending on the variable of sex, and years of experience, in the themes of administrative and human requirements. And There were substantial differences between the sample depending on the variable of nature of work and Qualification in the themes of administrative and human requirements.

KEYWORD: administrative requirements, human requirements, Six Sigma.