



# INSTITUTIONAL GOVERNANCE AS AN APPROACH TO ACHIEVING QUALITY IN THE GENERAL DIRECTORATES OF SCOUTS AND FEMALE GUIDES IN THE SULTANATE OF OMAN: A SUGGESTED FRAMEWORK

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**ABSTRACT\_** *Institutional Governance is one of the frameworks that strive to establish quality and excellence in the performance of institutions. It has become a point of interest to many institutions aspiring quality and accuracy. The aim of this study is to explore the current situation of the application of institutional governance in the Directorate General of Scouts and Female Guides in Oman and the requirements of such application to ensure quality. This study adopted the descriptive approach. A questionnaire was administered to a sample of (53) employees which constitute 35% of their total number. The results of this study showed that the application of institutional governance in the Directorate General of Scouts and Female Guides was at a moderate level, with a mean value of (2.92) and a standard deviation value of (0.86). The results also indicated that the sample agreement on the requirements of applying Institutional Governance was high, with a mean value of (3.48) and a standard deviation value of (1.54). The study recommended to increase of the level of applying institutional governance among all employees and to take all necessary measures to achieve it as well as to comply to all stages of applying institutional governance, namely: introducing governance, preparing the infrastructure for applying it, setting up a timeline for implementation, implementing and applying governance and finally following up and evaluating. It also suggested the establishment of a department within the organizational hierarchy responsible for institutional governance and all the related processes*

**KEYWORDS:** *Institutional governance, quality, scouts and guides.*